

2024年3月7日

虛假手機程式通知

東亞銀行有限公司澳門分行（「東亞銀行澳門分行」）籲請客戶及公眾人士注意，本行與可於下述連結下載之手機應用程式概無關連：

<https://apkcombo.com/bea-macau-%E6%9D%B1%E4%BA%9E%E6%BE%B3%E9%96%80%E5%88%86%E8%A1%8C/com.hkbea.qcb.android/>

任何人士若曾使用透過上述連結下載之手機程式，並提供了個人資料或進行任何交易，應立即向警方報案以作調查，並致電本行客戶服務熱線 (853) 2833 5308，以便跟進。客戶亦不應使用該等手機程式，或下載任何可疑檔案。

東亞銀行澳門分行提醒客戶，可透過本行網站 www.hkbea.com.mo，或使用於 App Store 及 Google Play™ 下載之東亞澳門分行手機程式，安全地使用所有由本行提供的網上服務。

東亞銀行澳門分行已向澳門司法警察局及澳門金融管理局報告上述虛假手機程式的情況，同時亦會採取必需及適當行動，以保障本行商譽和客戶及公眾人士利益。

7th March, 2024

Fraudulent Mobile Phone App Notification

The Bank of East Asia, Limited, Macau Branch (“BEA Macau Branch”) would like to notify all customers and the general public that BEA Macau Branch has no affiliation whatsoever with the mobile phone app that can be downloaded via the following link:

<https://apkcombo.com/bea-macau-%E6%9D%B1%E4%BA%9E%E6%BE%B3%E9%96%80%E5%88%86%E8%A1%8C/com.hkbea.qcb.android/>

Anyone who has provided personal information or conducted any financial transactions through mobile phone app downloaded from the link above should immediately report the case to the Police for investigation, and call BEA Macau Branch’s Customer Service Hotline on (853) 2833 5308 for assistance. Customers should also refrain from visiting the website, using this mobile phone app, and downloading any suspicious files.

BEA Macau Branch would like to remind its customers that they can access the Bank’s internet-based services safely and securely via BEA Macau Branch’s homepage www.hkbea.com.mo and/or BEA Macau App that can be downloaded from the App Store and Google Play™.

BEA Macau Branch has reported the above incident to Macao Judiciary Police and the Monetary Authority of Macao, and will take any action deemed necessary and appropriate to protect its reputation and the interests of its customers and the general public.