

Customer Alert – Prevention of Fraud Related to Lost or Stolen Customer Identity and Account Information

To prevent fraud related to lost or stolen customer identity and account information, The Bank of East Asia, Limited, Macau Branch would like to remind you to notify us immediately if you lose and subsequent replace the identity documents you submitted when opening your account, or if you suspect that any of your statements or account details may have been compromised or stolen.

For more information or assistance, please call our Customer Service Hotline on (853) 2833 5308, or visit our branch or any of our sub-branches for assistance.

客戶通知 – 防止不法份子利用遺失或被盜之客戶身份及戶口資料

為防止不法份子利用遺失或被盜之客戶身份及戶口資料，東亞銀行有限公司澳門分行（「本行」）籲請客戶留意，如你於開戶時提供給本行的身份證明文件已遺失及隨後已更換，或懷疑你的結單或賬戶資料已被洩露或盜取，應立即通知本行。

如有任何查詢或協助，請致電本行客戶服務熱線 (853) 2833 5308，或親臨本行或任何一家支行。